



## **LIBRARY ON THE GO**

### **BACKGROUND**

Since its founding some 150 years ago the Northborough Free Library has envisioned its role as participating as a key partner in a welcoming and safe community that values learning, participation, cooperation among organizations, and the pursuit of both individual and group interests. Today the mission of the Library is to provide materials, space, access and opportunities for members of the community to learn and discover; to enrich their lives and further their personal goals; and to engage with others in a comfortable environment.

It has become clear that there is a under-served subset of our community that has difficulty in accessing all the services described that the library has to offer. This program will attempt to address some of those needs of this group. This group is primarily made up of our elderly population over age 65 that are either homebound or have transportation issues. *Currently this population comprises 17% of the town's population (1,800 people) and is expected to increase by 50% in the next ten years.*

### **WHAT WILL *LIBRARY ON THE GO* DO?**

The objectives of this program are to engage **homebound Northborough residents** in the community and determine their library and information needs, and deliver library materials, including print and non-print materials so that they can continue to read, listen and view items tailored to meet their recreational interests. We want to provide the full range of our borrowing services and help make local residents who happen to be home-bound feel connected to the community and the Town in which they live. In short we want to bring the Library to their doorstep.

### **WHO IS ELIGIBLE TO ACCESS THIS SERVICE?**

**Northborough residents, with a Northborough address** who are unable to physically travel to the library, may register for this service. This includes individuals who may have permanent or temporary disabilities or health problems, residents who do not have access to transportation, and library patrons who have been hospitalized or are temporarily confined to their home.

### **HOW WILL *LIBRARY ON THE GO* WORK?**

Patrons will be able to select specific materials (via email) or have materials chosen for them by Library staff, checked out of the Library via their Library Card, and delivered to their homes by Volunteer Library Couriers.

### **WHAT TYPE OF MATERIALS CAN I BORROW?**

All circulating library materials, including books, magazines, recorded books, DVDs, and music CDs will be delivered to your home for a fixed loan period. Materials will be delivered and retrieved on the same day. Items can be selected for clients by title or author, or if you prefer, library staff will select a variety of materials based on your reading interests and preferences.

### **WHO WILL DELIVER THE MATERIALS?**

A group of Volunteer Library Couriers have been recruited to deliver and retrieve Library materials.

### **HOW DO I ACCESS/REGISTER FOR THIS SERVICE?**

Complete the attached/enclosed "**LIBRARY ON THE GO Patron Profile and Intake Form**" which asks some basic demographic information and helps us determine your specific library needs. One of the Volunteer Couriers will visit you to finalize a delivery schedule, review/answer any questions, and establish a start date to begin the service.

### **WHEN CAN I EXPECT DELIVERIES TO BEGIN?**

Once your registration form has been received and reviewed by the Library, you will be contacted by one of the Volunteer Couriers to set up a delivery schedule specific to your needs.

### **WHO CAN I CONTACT FOR MORE INFORMATION?**

Rick Starzyk, our Outreach Services Coordinator, can be reached by calling him at 508-393-5025 or by sending an email to Rick at [rstarzyk.library@gmail.com](mailto:rstarzyk.library@gmail.com).