



Northborough Free Library

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www.northboroughlibrary.org

PATRON BEHAVIOR POLICY

The Board of Trustees of the Northborough Free Library has established the following Patron Behavior Policy so that we may protect our patrons' right of access to and use of library facilities to the maximum extent possible. We also wish to ensure the safety of our patrons and staff, as well as safeguard our resources and facilities from damage.

The following activities are not allowed in the Library:

- Eating or drinking, except in designated areas.
- Smoking, consuming alcoholic beverages, or using illegal drugs.
- Possession of weapons, unless authorized by law.
- Playing of audio equipment so that others can hear.
- Bringing animals into the Library, except those needed to assist a patron with a disability.
- Misuse of restroom, such as using the Library as a laundry or washing facility.
- Leaving a child under the age of 10 unattended in the Library.
- Talking loudly, making noise, or engaging in other disruptive conduct.
- Interfering with another person's use of the Library or with Library personnel's performance of their duties.
- Verbal or physical harassment, or assault of patrons or staff.
- Destruction or theft of Library property or personal property of patrons or staff.
- Offensive behavior of a sexual or any other nature, such as peeping, exhibitionism, child molestation, or speaking to a patron or staff member in an obscene, abusive or threatening manner.
- Unauthorized taking of videos or pictures of any person in the Library without their consent.
- Any activities that violate local, state, or federal laws or rules or policies of the Library.
- Any patron whose personal hygiene, body odor or fragrance is offensive so as to constitute a nuisance to other patrons or staff, or otherwise interfere with the ability of other patrons or staff to use and enjoy the Library.

Any patron who violates this Policy may be denied the privilege of access to the Library by the Library Director. Any patron whose privileges have been denied may have the decision reviewed by the Board of Trustees by written request made within 90 days of the denial.